

## **Policy for Cancellation Reduction Incentive Scheduling Program (CRISP)**

In order to reduce the frequency with which scans scheduled on the 3T scanner are cancelled, the CBI has implemented CRISP effective January 1, 2020. This program targets cancellations made within 72 hours of the scheduled scan time and gives incentives to PIs with low cancellation rates. These incentives are in the form of credits that may be used for future scans.

The main rules governing CRISP are:

- 1) PIs receive 1 CRISP point for every hour of paid scan time.
- 2) PIs lose 10 CRISP points for every scan that is cancelled within 72 hours of table time.
- 3) Points are tallied every three months.
- 4) Accounts for PIs with a positive number of points will be given a credit equal to the standard scan rate times their point total divided by 20. (with proportional adjustments for PIs using the subsidized Junior Faculty rate).
- 5) All point totals are reset to zero at the beginning of each three-month period.

After each three-month cycle, PIs will receive a report indicating their accumulated CRISP points.

CRISP is still in a trial stage, and its success will be evaluated after the first 2 three-month cycles. At the discretion of the CBI leadership, the above rules are subject to change, and the program may be discontinued at any time. Please send questions to [cbi@musc.edu](mailto:cbi@musc.edu).