

## **Policy for Cancellation Reduction Incentive Scheduling Program (CRISP)**

The goal of CRISP is to increase accessibility for the 3T MRI system located at 30 Bee Street by reducing the frequency of “last-minute” cancellations. This is achieved both by providing PIs with regular reports on their last-minute cancellations and by rewarding PIs having low cancellation rates with credits applicable to future scans. Last-minute cancellations are defined as occurring within 72 hours of the scheduled table time. If researchers and/or subjects arrive more than 15 minutes late for a scheduled scan, this will also count as a last-minute cancellation. It is strongly recommended that researchers arrive at the 30 Bee Street facility with their subjects at least 10 minutes prior to the scheduled table time.

The main rules governing CRISP are:

- 1) PIs receive 1 CRISP point for every hour of paid scan time.
- 2) PIs lose 10 CRISP points for every scan that is cancelled within 72 hours of table time.
- 3) Points are tallied every three months.
- 4) Accounts for PIs with a positive number of points will be given a credit equal to the standard scan rate times their point total divided by 20. (with proportional adjustments if scans qualify for the Early Stage Investigator subsidy).
- 5) All point totals are reset to zero at the beginning of each three-month period.

After each three-month cycle, PIs will receive a report indicating their accumulated CRISP points.

At the discretion of the CBI leadership, the above rules are subject to change, and the program may be discontinued at any time. Please send questions to [cbi@muscd.edu](mailto:cbi@muscd.edu).